

NAVEX Customer Support: Supporting Your Solutions

We succeed when you succeed. Our team is dedicated to helping you address and resolve questions and issues. And our stellar customer satisfaction scores prove we deliver on our commitment.

NAVEX provides proactive, customer-centric support to ensure product owners receive the maximum return on their NAVEX investment. Our Customer Support team is committed to working with you to answer your questions, meet your business needs, and resolve issues quickly and effectively. We are here to provide assistance with our products as you need it and when you want it.

Our Comprehensive Approach to Customer Support

Online NAVEX Community

- Access resources to commonly asked questions
- Search knowledge base to find quick answers and step-by-step instructions
- Conveniently submit support requests
- View status of open support requests
- Share product enhancement ideas
- Register for interactive web training
- View on-demand product training

"Customer Support did an excellent job and got back to me right away with answers and solutions. They were very patient and never made me feel bad about not knowing something. Good at educating, which is a huge plus for this role."

Victoria Friend, Formica Corporation

Customer Support Team

- Rely on our deep expertise to help you address any issues you encounter quickly and effectively
- Easily reach our technicians by submitting a support request ticket through the NAVEX Community or by phone

Customer Support Managers

- Rest easy knowing urgent or complex questions and issues receive extra attention from our customer support managers

NAVEX Customers Include



Let's Work Together

Our team is eager to help you meet your organization's needs, and help you get the most out of your NAVEX tools. Get in touch today, and let's get started. Contact us through the Community or at +1 866 297 0224, internationally +44 (0) 20 8939 1650.

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NAVEX is the worldwide leader in integrated risk and compliance management software and services. Our solutions are trusted by thousands of customers around the globe to help them manage risk, address complex regulatory requirements, build corporate ESG programs and foster ethical workplace cultures.

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